

REFUND POLICY



WHOLESALE CUSTOMERS

goDésana guarantees all of our products will meet your standards because they always meet ours! We stand behind all of our products with a no questions asked 365-day refund policy.

If you are not 100% satisfied with our products, you may return opened items for a one hundred percent (100%) refund of the purchase price, less shipping, within 30 days of purchase.

If you are not 100% satisfied with our products, you may return items purchased within twelve (12) months that remain in resalable condition for a one hundred percent (100%) refund of the purchase price, less the cost of shipping.

Products returned more than 30 days after purchase, and not in resalable condition, are refundable as Member Rewards Program (MRP) points only.

PRODUCT CONSULTANTS

Products returned by active Product Consultants that are opened or are more than 30 days old, are refundable as Member Rewards Program (MRP) points only, less any commissions and bonuses that have been earned.

Product Consultants may return products purchased within the previous 12 months that are in resalable condition if goDésana, LLC or the Product Consultant have terminated their membership agreement. The amount refunded will be the total of the original purchase price of returned product less any commissions and bonuses earned.

Reshipment of orders that have been lost, confiscated by Customs, damaged, spoiled, stolen, delayed, redirected, re-routed, or returned will incur the cost to re-ship products and a 30% product loss fee of total shipment, to be charged to the credit card on file before the order is reshipped.

